

**Employee Reference Guide on the
Maricopa County Human Services Department Programs and Services**

Categories Served	Short-term Monetary Crisis Individuals & Families	Employment & Training Services for Adults & Youth	Families & Children (0-5 years old)	Seniors & Adults with Disabilities	Housing Needs Individuals & Families
Program	Community Action Programs (CAP)	Maricopa Workforce Connections	Early Head Start/ Head Start	Senior Adult Independent Living Program	Weatherization & HOME
Key Services (For Persons Accepted)	Information & Referrals Case Management Utility Assistance Financial Assistance Mortgage/Rent Assistance Necessities Assistance (i.e. food boxes)	Career Assessments & Planning Interview Referrals Job Specific Training Job Opportunity Referrals Workshops & Education Case Management Information & Referrals	Preschool School Readiness Child Health Assessment Nutrition Services Parent Education & Support Information & Referrals	Information & Referrals Case Management Home Assessments Home Delivered Meals Housekeeping Personal Care & Assistance	Home Rehabilitation Home Repairs Down payment Assistance Information & Referrals Case Management Shelter Services Home Energy Efficiency Improvements
Eligibility* (Subject to Availability)	125% - 200% FPL Varies by Program	Basic Services: Free of Charge Specialized Services: 200% FPL	100% FPL Receiving Public Assistance Homeless In-Court Ordered Foster Care <i>Applications Accepted Year-Round</i>	Seniors: Age 60+ Adults with Disabilities: Age 18-59 Referred by: Adult Protective Services	60% AMI
Geographic Area Served	Countywide, excluding city limits of Phoenix, Mesa, & Glendale	West & East Valley, excluding City of Phoenix	West & East Valley, excluding City of Phoenix	Countywide	Varies by Community
Contact Information	Local Community Action Program (CAP) Office or: 602-506-5911	Maricopa Workforce Connections: West: 602-372-4200 East: 602-372-9700	Early Head Start/ Head Start: West: 623-486-9868 East: 480-464-9669	Area Agency on Aging for Maricopa County: 602-264-4357	Weatherization & HOME Program: 602-506-5911 Human Services Campus: 602-229-1241/602-263-8900

* Eligibility income guidelines listed on back.

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2014 Federal Annual Poverty Level (FPL) Guidelines By Family Size							
Size of Family	100%	120%	135%	138%	150%	185%	200%
1	\$ 11,670.00	\$ 14,004.00	\$ 15,754.50	\$ 16,104.60	\$ 17,505.00	\$ 21,589.50	\$ 23,340.00
2	\$ 15,730.00	\$ 18,876.00	\$ 21,235.50	\$ 21,707.40	\$ 23,595.00	\$ 29,100.50	\$ 31,460.00
3	\$ 19,790.00	\$ 23,748.00	\$ 26,716.50	\$ 27,310.20	\$ 29,685.00	\$ 36,611.50	\$ 39,580.00
4	\$ 23,850.00	\$ 28,620.00	\$ 32,197.50	\$ 32,913.00	\$ 35,775.00	\$ 44,122.50	\$ 47,700.00

Maricopa County Area Media Income (AMI)					
	1 person	2 person	3 person	4 person	5 person
60%	\$ 26,040.00	\$ 29,760.00	\$ 33,480.00	\$ 37,140.00	\$ 40,140.00